

HEDIS 2021 Summary

In 2021 the National Committee on Quality Assurance (NCQA) retired some HEDIS chart review measures such as:

- Adult BMI Assessment (ABA)
- Medication Management for People with Asthma (MMA)
- Medication Reconciliation Post-Discharge (MRP) however this measure is included in the Transitions of Care measure (TRC) sub measures.

In 2021 NCQA revised the well child (W15 and W34) and adolescent (AWC) measures to from three measures to two measure that may only be reported administratively based on claims data. The new measures and their components are:

- Well Child Visits in the First 30 Months of Life (W30):
 - Well-Child Visits in the First 15 Months. Children who turned 15 months old during the measurement year: six or more visits
 - Well-Child Visits for Age 15 Months–30 Months. Children who turned 30 months old during the measurement year: Two or more well-child visits.
- Child and Adolescent Well Care (WCV: members 3–21 years of age who had at least one comprehensive well-care visit with a PCP or an OB/GYN practitioner during the measurement year.

In 2020 NCQA allowed health plans to submit their 2019 rates for HEDIS 2020 due to the pandemic. In HEDIS 2021, measurement year 2020, many rates were still decreased due to effects of the pandemic.

Listed below are examples of areas of consistency, defined as less than one percentage point change, or showed and increase and areas of opportunity for improvement according to lines of business.

- CHIP:
 - Consistent or increased rate:
 - Lead Screening in Children
 - Asthma Medication Ratio
 - Metabolic Monitoring for Children and Adolescents on Antipsychotics
 - Use of First-Line Psychosocial Care for Children and Adolescents on Antipsychotics
 - Areas of opportunity:
 - Weight Assessment and Counseling for Nutrition and Physical Activity for Children/Adolescents (WCC)Medicaid: BMI, Nutritional Counselling, and Physical Activity Counseling
 - Childhood Immunizations
 - Immunizations for Adolescents
 - Annual Dental Visits
- Medicaid Adult and Child:
 - Consistent or increased rate:
 - Lead Screening in Children
 - Pharmacotherapy Management of COPD Exacerbation

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- Asthma Medication Ratio
- Statin Therapy for Patients with Diabetes
- Antidepressant Medication Management
- Immunizations statuses for:
 - Adults
 - Prenatal
- Areas of opportunity:
 - Weight Assessment and Counseling for Nutrition and Physical Activity for Children/Adolescents (WCC) Medicaid: BMI, Nutritional Counseling, and Physical Activity Counseling
 - Childhood Immunizations
 - Immunizations for Adolescents
 - Cancer Screening:
 - Breast
 - Cervical
 - Controlling Blood Pressure
 - Comprehensive Diabetes Care
 - Prenatal and Postpartum Care
- Medicare:
 - Consistent or increased rate
 - Colorectal Cancer Screening
 - Statin Therapy for Patients with Diabetes
 - Pharmacotherapy Management of COPD Exacerbation
 - Statin Therapy for Patients with Cardiovascular Disease
 - Area of opportunity
 - Breast Cancer Screening
 - Comprehensive Diabetes Care
 - Controlling High Blood Pressure
 - Osteoporosis Management in Women Who Had a Fracture
- DSNP:
 - Consistent or increased rate
 - Colorectal Cancer Screening
 - Pharmacotherapy Management of COPD Exacerbation
 - Transitions of Care
 - Antidepressant Medication Management
 - Area of opportunity
 - Care of the Older Adult
 - Controlling High Blood Pressure
 - Persistence of Beta-Blocker Treatment After a Heart Attack
 - Potentially Harmful Drug-Disease Interactions in Older Adults

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We believe that Health Partners Plans can attribute the increase in the HEDIS rates through several methods such as improvements in provider and member education. Our Care Coordination Units work hard to engage members and build relationships of respect and dignity in order to improve health care outcomes. Our Network Account Managers, Clinical Risk Assessment Team and Quality Management Nurses work with provider's offices to educate providers and their staff regarding new programs and incentives as well as available resources. The Community Based Case Management (CBCM) has begun to work with provider sites in order to assist the members to improve their clinical outcomes.