



Health Partners Plans

April 29, 2020

RE: COVID-19 Update – Medical Daycare

Dear Provider,

Health Partners Plans wants to express our sincere gratitude for your leadership and the heroic measures you and your staff are taking to guide the City of Philadelphia through this COVID-19 health crisis. As you know, measures that ensure cooperation and ease of care are more critical than ever. It is in that spirit that we are writing with an update on Medical Day Care services.

The guidance of the Pennsylvania Department of Human Services (DHS) and the Centers for Medicare and Medicaid Services (CMS) is that all Medical Day Care Centers are to be closed. To our knowledge that guidance remains in place; therefore, we will not be authorizing any services for Medical Day Care until there is further or different notice from these authorities. We are committed to working with our Medical Day Care Centers as soon as they can reopen and again provide care for our members.

To help you stay abreast of the latest information on the COVID-19 health crisis, HPP continues to update our COVID-19 information page at [HPPlans.com](https://www.hppplans.com). This page is updated as new information is released by regulators, the CDC or HPP. We encourage you to regularly check this site.

HPP continues to remain fully operational and our remote workforce is able to assist you and our members with the same high-quality service and support that you have come to expect from us over the past 30-plus years. As always, we appreciate our partnership with you to continually improve the health outcomes of our members.

Sincerely,

Howard Lu

Howard Lu, MD
Vice President & Chief Clinical Officer
Operations

Michael K. Krusen

Michael K. Krusen
Regional Vice President, Provider Network