



Health Partners Plans

Online ONAF Incentive Payout Provider Frequently Asked Questions (FAQ)

Q: What is the online ONAF incentive?

A: To help you transition to the online submission process for ONAFs, we're offering an incentive for registration to the Optum cloud (obcare.optum.com) and ONAFs submitted electronically between September 1, 2017, and December 31, 2017.

Q: Who is eligible?

A: Maternity care providers in our Maternity Quality Care Plus (MQCP) incentive program are eligible for participation in the online ONAF incentive payout program. You must also meet the following requirements:

- You must be a participating MQCP incentive program provider.
- You must register for the Optum cloud at obcare.optum.com. First-time users must register and create an Optum ID.
- You must submit ONAF forms online via the Optum cloud for new pregnancies, third trimester updates, deliveries and postpartum data after July 1, 2017. No data before July 1, 2017, will be accepted for the online ONAF incentive program.

Q: How much is the incentive?

A: There are two parts to the incentive payout: registration for the Optum cloud at obcare.optum.com and submission of online ONAF forms:

1. Registration: \$1,000,
2. Submission of online ONAF forms (\$100 for each form)

You must register and submit ONAFs via the Optum cloud to receive the \$1,000 registration portion of the incentive.

Q: I've already registered and created an Optum ID. Am I still eligible for the \$1,000 incentive payout for the registration portion?

A: No. The \$1,000 registration payout is for first-time users only. However, you are still eligible to receive a \$100 payout for each ONAF form submitted via the Optum cloud.

Q: Is it \$100 for a completed ONAF (all three parts) or for each section?

A: The \$100 incentive payout is for each ONAF submission, not all three parts. Because all three parts are submitted over the course of a patient's pregnancy and post-partum period, we are accepting each ONAF submission as part of the incentive, since the incentive runs from September 1, 2017, to December 31, 2017—shorter than a full-term pregnancy.



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Q: Can I receive an incentive payout for faxed ONAFs?

A: While you can still continue to submit faxed ONAFs to HPP before they sunset on December 31, 2017, they will not qualify for the incentive payout. The incentive is only for online ONAF submissions.

The online ONAF incentive program will end December 31, 2017, the same time faxed ONAFs sunset. Submission of online ONAFs will be required starting January 1, 2018, when the incentive program ends.

Q: Is the current paper ONAF incentive bonus in addition to the incentive payout for the online submission?

A: The current paper ONAF incentive bonus program (\$100 each component of ONAF) will be stopped immediately.

Q: What about providers who do not participate in the MQCP program? Is this online ONAF incentive payout available to them?

A: Non-MQCP providers are not eligible for the online ONAF incentive payout program from September 1, 2017, to December 31, 2017. However, they are still eligible to receive the \$2 incentive for each ONAF form submitted via fax. These faxes will no longer be accepted after December 31, 2017.

The \$2 incentive will remain for submission of online ONAFs for non-MQCP providers starting January 1, 2018.

Q: Are providers still required to manually submit the ONAF procedure codes 0500F and 0503F?

A: Yes.

Q: Why are online ONAFs now required?

A: All Medicaid managed care organizations (MCOs) in Pennsylvania are required to start submitting ONAFs online at obcare.optum.com. The dates and incentive payout program described here are exclusive to Health Partners Plans. The online ONAFs were designed to increase outreach to at-risk pregnant members, eliminate manual data entry and to streamline ONAF submissions by providing one, online tool for all MCOs in the state.

Q: Where can I learn more?

A: Visit the Provider News page of our [website](#) for more information and to download a [User Guide](#) for the new online Optum tool. You can also reach out to your NAM (Network Account Manager) or call our Provider Helpline at **1-888-991-9023** (9 a.m. to 5:30 p.m., Monday-Friday). To learn more about Baby Partners, [click here](#).