

# Health Partners Essential

MEMBER FIRST NAME MEMBER LAST NAME

ID: 9999999999

DOB: 99/99/9999

PCP: DR. NAME  
999-999-9999

PROV#: 999999999

RxBIN: 600428 RxPCN: 02530000



**Healthy PA**

PRIVATE COVERAGE OPTION



**Health Partners** Plans

Always carry this card with you. Always call your Primary Care Provider (PCP) for medical care. PCP referral needed for most specialist services. PCP or Health Partners Essential participating specialist must arrange for all elective hospital care.

**EMERGENCIES:** Call 911 or go to the nearest Emergency Room. Call your PCP as soon as possible to arrange follow-up care.

**MEMBER RELATIONS** for help or questions, 24/7: Call 1-855-215-7077 (TTY 711).

**MENTAL HEALTH/SUBSTANCE ABUSE:** Call Magellan of PA at 1-800-424-3707 (TTY 1-800-424-3703).

**PROVIDERS:** Use HPCConnect at HealthPartnersPlans.com or call 1-800-225-2978 to verify eligibility. Use HPCConnect or call 866-500-4571 for admission notifications and prior authorizations. HOSPITAL MUST NOTIFY HEALTH PARTNERS PLANS WITHIN TWO BUSINESS DAYS OF HOSPITAL ADMISSION. Non-participating providers must call 866-500-4571 to pre-approve all non-emergency services. For other assistance, call 888-991-9023. Pharmacies, call 866-841-7659. Send claims to: Health Partners Plans, PO Box 1220, Philadelphia, PA 19105-1220.

**HealthPartnersPlans.com**

HPE-412-14 12/14