Jefferson Health Plans | HPP Health Partners Plans

Quick Reference Guide: MHK Member Search

Search for a Member

- Go to the **Member Eligibility** section.

- Enter identifying details such as name or ID number.

- Apply filters to narrow results.

- Click the member's name to open their profile.

View Future or Termed Eligibility

- Open the **Eligibility** tab in the member's profile.

- Use the **Coverage Dates** section to view:

  o **Future Eligibility**: Upcoming coverage periods.

  o **Termed Eligibility**: Past coverage that has ended.

- Adjust date filters as needed to refine your view.

◆**Note:** For comprehensive guide, please refer to the **NEW! MHK Prior Authorizations Portal Guide** located on our **Provider Portal Resources**.